

Quality Policy

FGS Organics Limited specialise in the supply and application of organic materials to land, haulage services to the Anaerobic Digestion industry and utilities contracting services that exceed the requirements of its customers and other interested parties at all times.

The organisation operates a Quality Management System that is compliant with requirements of the ISO 9001:2015 International Standard.

The Quality Policy is applicable to all services and products supplied by the organisation including the provision of the following services and products:

Waste & material recycling & management, haulage, storage and distribution of organic soil improvement products, utilities contracting.

The organisations top management is committed to;

- Ensuring sufficient and adequate resources to deliver services and products that meet customer and other interested parties' requirements and the requirements of the Quality Management System.
- 2. Development, implementation and continual improvement of the Quality Management System and its requirements.
- Development of quality processes that ensure services and products are compliant with applicable legal and statutory requirements and requirements of the Quality Management System.
- 4. Compliance with requirements and increasing the effectiveness of the Quality Management System and its processes
- 5. Ensuring that needs and expectations of interested parties are determined and satisfactorily met and achieved.
- 6. Setting measurable objectives that ensure the delivery and improvement of services and products to customer and other interested parties' requirements, is achieved or exceeded at all levels of the organisation.
- 7. Monitoring and measurement of our process outputs to ensure objectives have been met and implement improvements where appropriate
- 8. Communicate throughout the organisation the importance of meeting the needs and expectations of interested parties.
- 9. The enhancement of customer and other interested parties satisfaction at all times.
- 10. Ensuring planned management reviews to verify the continued suitability, adequacy and effectiveness of the Quality Policy and the Quality Management System and its continued alignment with the organisation's strategic direction.

All employees of the organisation understand the requirements of this Quality Policy and the Quality Management System

SIGNED: Jonathan West Director

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DATE: 4th March 2022